



HERE Online services & Map updates

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Online services—Sign up

NOTE: Ensuring that there is a Wi-Fi connection made to the Display Audio.

Start the Navigation app.

Select the “Menu” button.

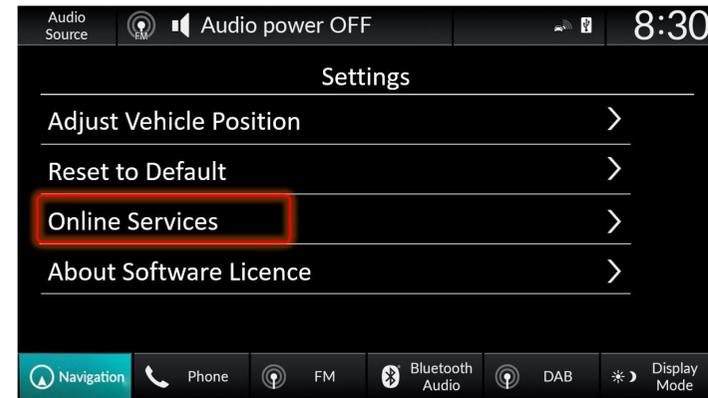
Select the “Settings” menu option



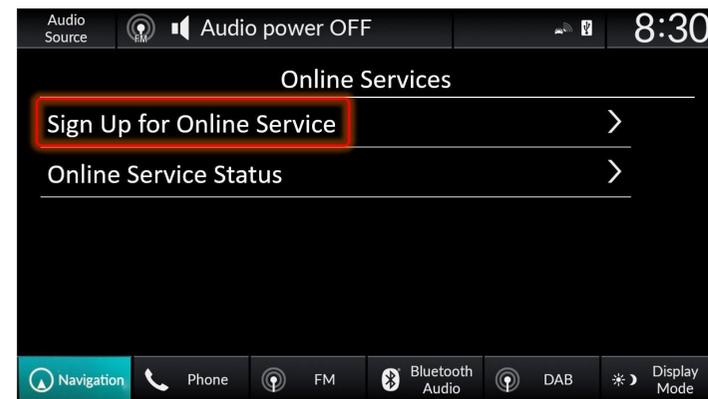


Online services—Sign up (cont'd)

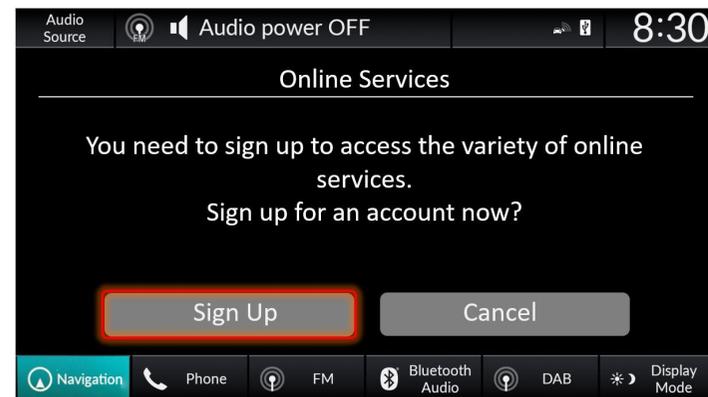
Select the “Online Services” menu option



Select the “Sign Up for Online Services” menu option



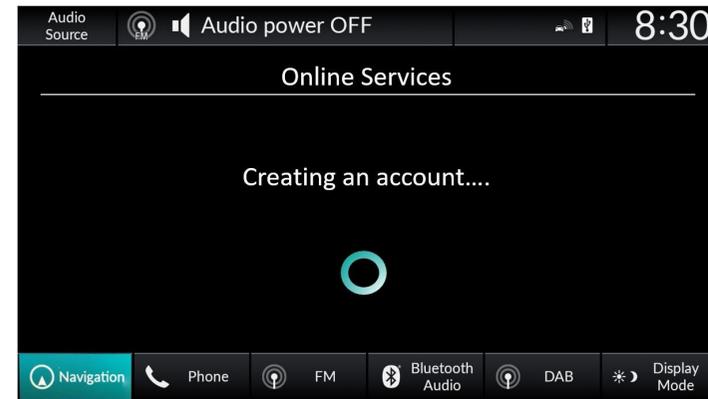
Press the “Sign Up” button



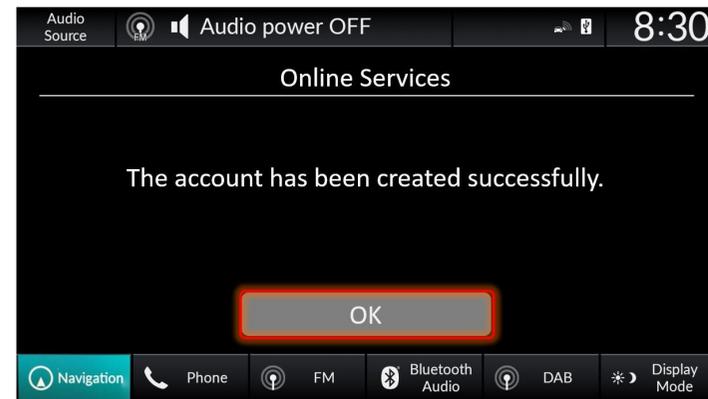


Online services—Sign up (cont'd)

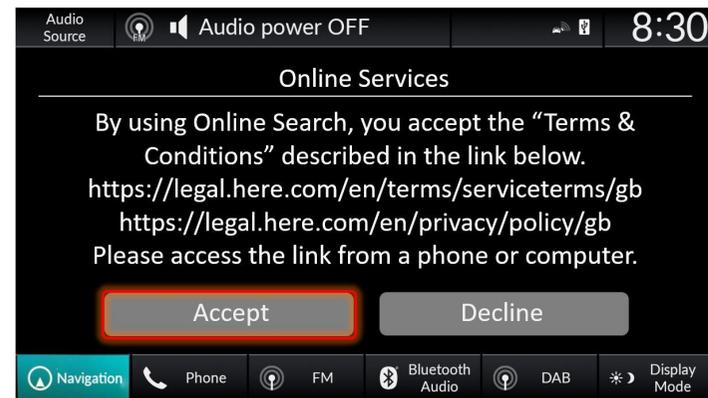
The Online Services account will be created



Select the "OK" to continue



Press the "Accept" button to accept the Terms and conditions of the online services.

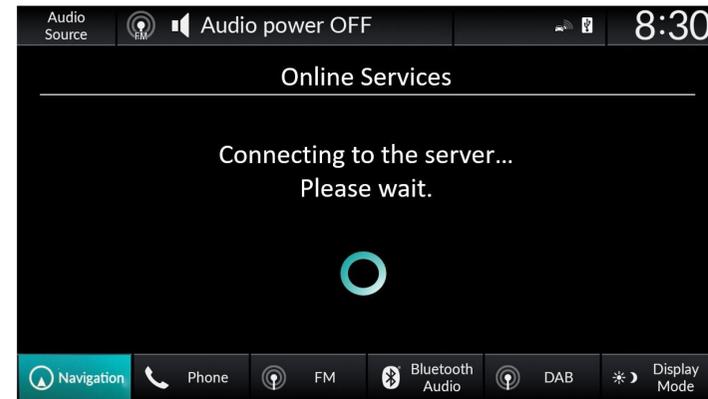




Online services—Sign up (cont'd)

The Online Services account will be updated

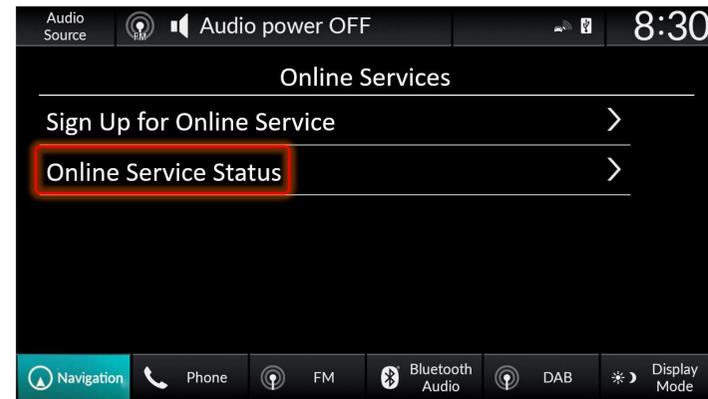
Select the "OK" to continue





Online services - Expiry date

In the Online Services menu select “Online Service Status” menu option



The online services expiration date will be shown.





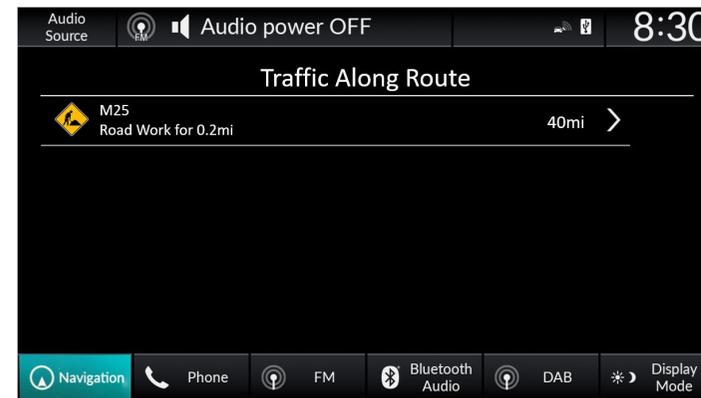
Online services—Traffic

NOTE: Ensuring that there is a Wi-Fi connection made to the Display Audio.

On the main navigation screen press the traffic button

If there is a current route set, then select the “Traffic Along Route” menu option to see traffic items on the route, otherwise select “Nearby Traffic” to see local traffic items.

The traffic items are displayed with the associated distance.





Map database version

On the main navigation screen press the “menu” button



Select the “Map Update” menu option



Select the “Database Version” menu option





Map database version (cont'd)

The database version and its date will be shown





Map update - Region via Wi-Fi

NOTE: Ensuring that there is a Wi-Fi connection made to the Display Audio.

On the main navigation screen press the “menu” button



Select the “Map Update” menu option



Select either “Home Region Update (Wi-Fi)”

Or

“Select Region Update (Wi-Fi)”

to update a specific map region





Map update - Region via Wi-Fi (cont'd)

From the list provided, select the region that an update is required



The update will begin to download



The update will then install





Map update - Region via Wi-Fi (cont'd)

Once the update is complete, select the "OK" button





Map update - Download link to USB

NOTE: A 32gb USB memory stick is required to complete the USB map update.

On the main navigation screen press the “menu” button

Select the “Map Update” menu option

Select the “Export DL Link for Full Map Update (USB)” menu option





Map update - Download link to USB (cont'd)

Insert the USB memory stick into the USB data port and then select "Export"

The device details will have been exported to the USB memory stick

Press the "OK" button to complete





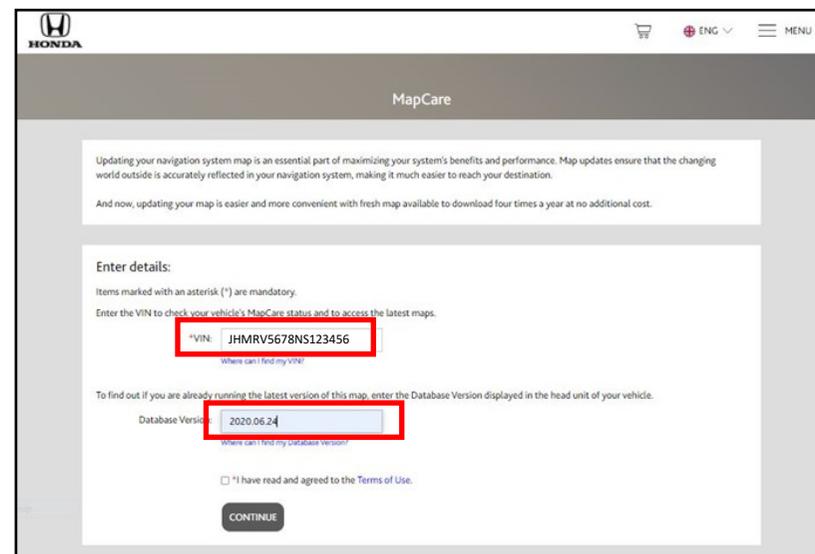
Map update - Download link to PC

Put the USB memory stick into a suitable internet connected PC and select the “MapDownload_PortalSite” file.

Depending on the vehicle status in the update system a message will be displayed.

Select the “Map download website” link to continue.

Enter the VIN number and the current map database version to identify the new map version that is available.



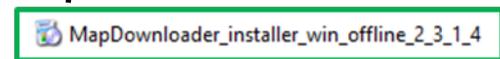


Map update - New map version

Once the new map version is identified, if not already installed, install the map downloader.

Then select the “Download” button to download the map.

The screenshot shows the Honda MapCare interface. At the top, there is a VIN: JHMRV5678NS123456. Below this, a note states: "Note: Please download and install HERE Map Downloader before downloading the map." This note is highlighted with a red box. Underneath, the "Europe Map" section is visible, with the latest map database version available as of 2021.10.04. A "DOWNLOAD" button is highlighted with a red box. Below the map section, there are "Download instructions" and a disclaimer about the HERE Map Downloader's requirements and permissions.





Map update - Downloader

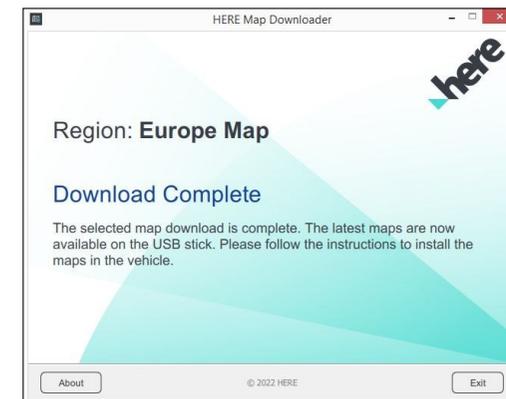
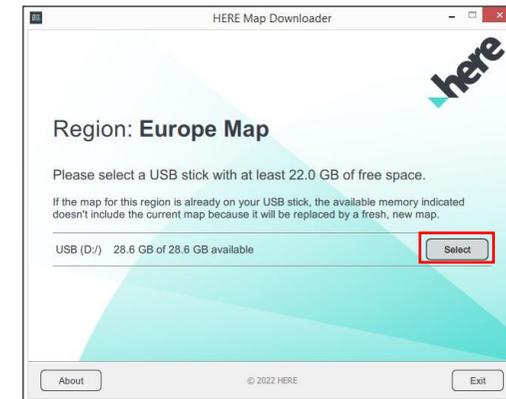
Start the HERE downloader software and select the USB memory stick to load the update onto.

NOTE: 22GB of free space is required.

The update will download in many parts

It can take sometime to complete

Once the download is complete the USB memory stick can be removed from the PC





Map update - Upload update

On the main navigation screen press the “menu” button



Select the “Map Update” menu option



Insert the USB memory stick into the USB data port and then select “Full Map Update (USB)” menu option





Map update - Upload update (cont'd)

The map update on the USB will be checked against the currently installed map

Select "Start Update Process" to update the map

The map will update

Do not remove the USB or turn the power off while the update completes





Map update - Upload update (cont'd)

The update will complete in several sections



Once complete, press the "OK" button

