



# HERE Online services & Map updates

# **Online services** - Sign-up

- Expiry date
- Traffic

# Map database version

Map update - Region via Wi-Fi

- Download link to USB
- Download link to PC
- New map version
- Downloader
- Update Download
- Upload update





**NOTE:** Ensuring that there is a Wi-Fi connection made to the Display Audio.

Start the Navigation app.

Select the "Menu" button.

Select the "Settings" menu option













#### Online services—Sign up (cont'd)

Select the "Online Services" menu option

Select the "Sign Up for Online Services" menu option

Press the "Sign Up" button

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Sign Up Cancel		
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#### Online services—Sign up (cont'd)

The Online Services account will be created

Select the "OK" to continue

Press the "Accept" button to accept the Terms and conditions of the online services.

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### Online services—Sign up (cont'd)

The Online Services account will be updated

Select the "OK" to continue

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### **Online services - Expiry date**

In the Online Services menu select "Online Service Status" menu option

The online services expiration date will be shown.

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### **Online services**—Traffic

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**NOTE:** Ensuring that there is a Wi-Fi connection made to the Display Audio.

On the main navigation screen press the traffic button

If there is a current route set, then select the "Traffic Along Route" menu option to see traffic items on the route, otherwise select "Nearby Traffic" to see local traffic items.

The traffic items are displayed with the associated distance.

# rvices—Traffic g that there is a Wi-Fi connection made to



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#### Map database version

On the main navigation screen press the "menu" button

Select the "Map Update" menu option

Select the "Database Version" menu option



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# Map database version (cont'd)

The database version and its date will be shown

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#### Map update - Region via Wi-Fi

**NOTE:** Ensuring that there is a Wi-Fi connection made to the Display Audio.

On the main navigation screen press the "menu" button

Select the "Map Update" menu option

Select either "Home Region Update (Wi-Fi)"

Or

"Select Region Update (Wi-Fi)"

to update a specific map region



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From the list provided, select the region that an update is required

The update will begin to download

The update will then install









#### Map update - Region via Wi-Fi (cont'd)

Once the update is complete, select the "OK" button

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#### Map update - Download link to USB

**NOTE:** A 32gb USB memory stick is required to complete the USB map update.

On the main navigation screen press the "menu" button

Select the "Map Update" menu option

Select the "Export DL Link for Full Map Update (USB)" menu option



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# Map update - Download link to USB

#### (cont'd)

Insert the USB memory stick into the USB data port and then select "Export"

The device details will have been exported to the USB memory stick

Press the "OK" button to complete

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Export DL Link for Full Map Update								
Export the download shortcut to USB device. Please check USB device connection.								
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Export DL Link for Full Ma	p Update							
Export to USB device is complete Open the shortcut from your personal device and follow the instructions.								
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#### Map update - Download link to PC

Put the USB memory stick into a suitable internet connected PC and select the "MapDownload\_PortalSite" file.

Depending on the vehicle status in the update system a message will be displayed.

Select the "Map download website" link to continue.





Enter the VIN number and the current map database version to identify the new map version that is available.

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#### Map update - New map version

Once the new map version is identified, if not already installed, install the map downloader.

Then select the "Download" button to download the map.







#### Map update - Downloader

Start the HERE downloader software and select the USB memory stick to load the update onto.

NOTE: 22GB of free space is required.

The update will download in many parts

It can take sometime to complete

Once the download is complete the USB memory stick can be removed from the PC

		HERE Map Downloader		-				
				~				
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P	lease select a US	B stick with at least 22.0 GB	of free space.					
If the map for this region is already on your USB stick, the available memory indicated								
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#### Map update - Upload update

On the main navigation screen press the "menu" button

Select the "Map Update" menu option

Insert the USB memory stick into the USB data port and then select "Full Map Update (USB)" menu option



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#### Map update - Upload update (cont'd)

The map update on the USB will be checked against the currently installed map

Select "Start Update Process" to update the map

The map will update

Do not remove the USB or turn the power off while the update completes

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Update ready. Navigation cannot be used while updating. It takes approx. 40 minutes to complete. Full Map Update Version 1.75.102.311 (29 Dec 2021) Start Update Process							
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Updating the map Please wait. Do not remove the USB or turn the engine off while updating.							
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#### Map update - Upload update (cont'd)

The update will complete in several sections

Once complete, press the "OK" button

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Full Map								
Version 1.75.102.311 (29 Dec 2021)								
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